



GUARANTEE OF SERVICE

A successful consulting relationship depends heavily on trust. We want to make sure your experience with Ellsworth Collaborative is a positive one. That's why we've adopted these 7 points of service:

1. Your organization's future success is our highest priority.
2. Just as we ask for transparency of information within your organization, we expect that you may ask us to provide information about what goes on within ours, and we will happily oblige.
3. We commit to the privacy of your organization's confidential information.
4. At any time, if any service agreement terms do not fit the job to be done, we are open to changing the terms to ensure that our mutual efforts will most effectively accomplish the job.
5. We'll keep you updated and provide multiple alternative options at the soonest opportunity if something doesn't go as planned.
6. You can have confidence in how quickly we will respond to an issue.
7. Our passion is ensuring that your mission is strategically well-known and fully supported.

If we fail to meet this commitment at any time, call us immediately to receive a proportionate credit to your account. After a full twelve months of service, if your organization has not experienced an increase in revenue totaling the service fees paid to Ellsworth Collaborative in that same twelve month period, Ellsworth Collaborative will provide your organization with a full refund.

A handwritten signature in black ink, appearing to read 'Joy Ellsworth', is written over a horizontal line. The signature is fluid and cursive.

Joy Ellsworth, Partner
Ellsworth Collaborative